SumUp for Charities and Fundraising

Start taking donations with SumUp and Give A Little today

The software, Give A Little, works with linked Android devices, and enables contactless payments at 20 per cent less cost than market-leading providers

https://play.google.com/store/apps/details?id=co.givealittle.kiosk&hl=en_AU&gl=US

https://apps.apple.com/gb/app/sumup/id514879214

https://play.google.com/store/apps/details/?id=com.kaching.merchant&hl=en&gl=US

How it works

In just two simple steps someone can make a donation contactlessly with their card or smartphone.

- Donor selects the amount they want to give on the tablet

- Tap their card on the SumUp card reader (or insert the card and enter PIN for donations over £30)

What you need to get started with the Give A Little app:

- A SumUp card reader and account
- An Android tablet or phone with a data connection
- A stand for the tablet

FAQ's

What do I need to run Give A Little and accept payment card donations in-situ?

Give A Little is available as an Android App that works on most Android devices (v5.0 and above), and connects via bluetooth to a SumUp payment card reader. Your Android device will need to have internet connectivity. We note that recent phones or tablets have better battery life and also connect with your SumUp terminal more reliably.

What do I need to take online donations?

Give A Little must verify that you are fundraising for a charitable purpose before you can publish online donation campaigns. To this end, after first registering with SumUp, please send the following information to hello@givealittle.co:

1. *your Charity Commission registration number OR a copy of your HMRC Charities tax exemption letter*
2. *SumUp merchant account*
3. *SumUp merchant owner email address*

We will confirm by email when you have been verified.

What is the smallest donation amount I can accept?

The smallest donation amount you can accept is £1 (or $1, 1€, etc.).

I'm going to take a lot of large donations, is this OK?

Absolutely! The only thing to be aware of is that SumUp have an anti-fraud system that may not like this if it's the first time you're collecting. To avoid transactions being declined by this system you can get in touch with SumUp (support@sumup.com).

My Android devices are remote - can I update them easily?

Yes it is possible to update the Give A Little app from your web based administration account. You can for example, change your fundraising campaign on a specific device, and update your app version on all devices. To update a campaign with for example a new

image or text you currently need to change the campaign to another and back again (or deselect/reselect the app on the device). We will get around to activating a push mechanism for this too soon.

Can I use a language other than English?

Yes, Give A Little is available in the following languages for the donor-facing experience: English; French; Spanish; Portuguese; German; Dutch; Hungarian; Italian. The administration portal is available in English only. If you wish to add a language please email us at: hello@givealittle.co

You should select the language via your Android device, typically: Menu > Settings > Language & Keyboard > Select locale > languages

Is it possible to mark historic transactions as valid for Gift Aid?

When a donor enters their Gift Aid details, all of their historic donations (up to 4 years old if made with the same payment card) will automatically be marked as eligible for Gift Aid and be available in your reporting.

For regular donors, is there a way to pull up their existing Gift Aid details to save re-typing them?

A donor's details are associated with their payment card, so every time they donate with the same card the transaction is marked as Gift Aid eligible without asking for their details again.

What Gift Aid reporting is available?

You can view Gift Aid information on a dashboard and export as a report, for a specific calendar date period of your choosing. Exported reports are pre-formatted for HMRC (UK), being made available as a CSV document, which can be opened with any spreadsheet software or even a simple text editor.

Is it possible to have more than one Give A Little user with our SumUp merchant account?

Yes, Give A Little allows you to have multiple users. New users can be setup and invited by the account owner from the admin portal.

I have setup a new user in SumUp but they don't appear in the Give A Little admin view of users.

A new user will only appear listed in the Give A Little admin user list after their first login to Give A Little. This action prompts the system to verify by checking with SumUp they have authorisation for that merchant account. If yes then they are added to the user list.

What is the difference between the Give A Little 'Admin' and 'Volunteer' roles?

A volunteer cannot edit your campaigns or access donor Gift Aid information, but can do everything else to setup and take donations.